





CORE SERVICES



Value add solutions to 40 Industries & 200 MSMEs so far









What gets measured gets done, what gets measured and fed back gets done well, what gets rewarded gets repeated –

John E. Jones



BUSINESS EXCELLENCE AREAS FOR ASSESSMENT 18



Customer Orientation



Machine up-time & Maintenance

Design &

Engineering



Planning Robustness



Facility Layout & Handling System



ERP & IT Infrastructure



Inventory Management



Human Capital Metrics



Commercial Process Effectiveness



Operational Agility



Visual Management



Finance Excellence Process & Controls



Supply Chain Effectiveness

00



Robustness



Product Life Cycle Management





Strategic Planning Excellence

Environmental Social &

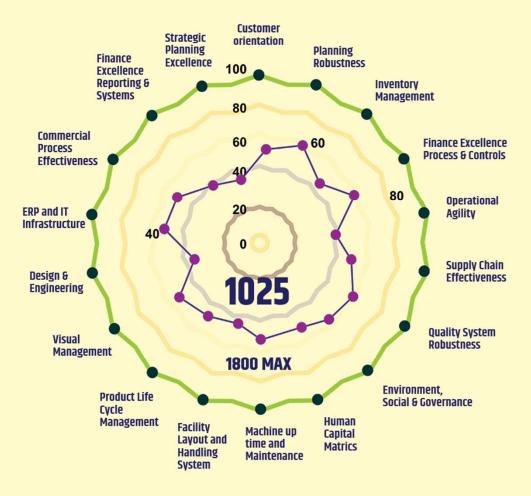


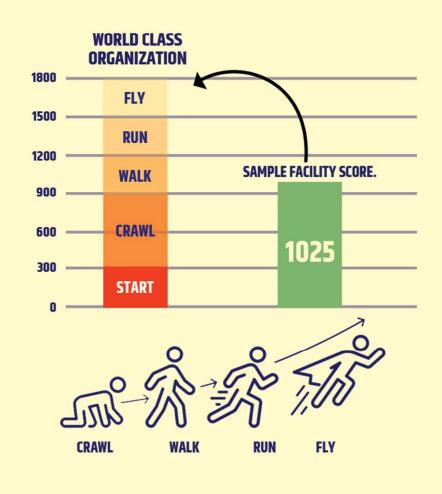
Reporting & Systems

Governance



BUSINESS EXCELLENCE SCORE FOR ORANIZATIONAL HEALTH



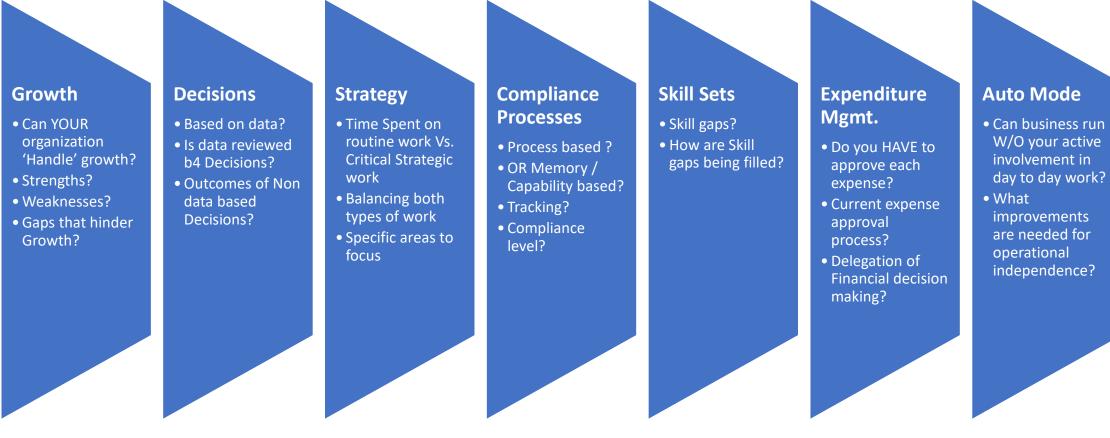


Self-Assessment for *Healthy Growth* of <u>YOUR</u> Business



"DOES YOUR BUSINESS NEED IT?"

Q. Do YOU truly want to take a QUANTUM LEAP in HEALTHY GROWTH of YOUR business? A. Assess yourself on the following to know YOUR relative position:





How to Self Evaluate your business / Process

Understanding Processes

- Are the processes for each function or activity clearly defined and documented?
- •Do you regularly review and update these processes to ensure they remain relevant and effective?
- •Are there any processes or activities that are not clearly defined?

Identifying Missing Links

Have you conducted a recent audit to identify any missing links or gaps in your processes?
How do you address and rectify identified gaps or missing links?

Standardizing Best Practices

Do you have a set of documented best practices for each function or activity?
Are these best practices regularly reviewed and updated?
Is there a system in place for employees to access and follow these documented best practices?

Hiring Correct Skillsets

Do you have a clear understanding of the skillsets required for each role within your organization?
Is your hiring process designed to effectively evaluate and select candidates with the right skills?
Do you provide ongoing training and development to ensure your team's skills remain current?

Defining Accountability

Are responsibilities and accountabilities clearly defined for each role within your organization?
Do you have a system in place to monitor performance and hold team members accountable?
Are resources allocated effectively to support accountability and performance?

Benchmarking Against Best Practices

Have you established benchmarks for good practices relevant to the size and industry of your business?
Do you regularly compare your processes and activities against these benchmarks?
What steps do you take if your processes or activities fall short of these benchmarks?

Creating Scalable Structures

Do you have a plan in place for scaling your business without compromising quality and reliability?
Are your processes designed to be scalable and adaptable to increased volume or complexity?
How do you ensure that quality and reliability are maintained as you grow?

Criteria followed for conducting Business Self Evaluation Test

	Business Area	SI.	Sub Business Area	Area Weightage	GLOBAL FINANCE PROFESSIONALS COMMETING OPERATIONS TO FINANCE Weightage
		A1	Marketing Strategy, Market Segmentation.		2%
А	Sales & Marketing	A2	Brand Management, Digital Marketing.		2%
	warketing	A3	Market research.		2%
		A4	Lead Generation.		4%
		A5	Sales Management including customer ordering.	20%	2%
		A6	Customer Experience Management:- (Customer Relationship management Feedback Process/ Analysis, Complaint Management, Service Quality Mgmt., Customer score card.) . Customer support, Customer Engagement.		5%
		A7	Pricing Strategy		2%
		A8	Public Relations		1%
В	Operations	B1	Planning's for Forecasting & Demand ,Supply chain management (SCM), Capacity, Production Planning & Control/Scheduling, Annual Operating Plan.		10%
D	Management	B2	Basic Operation Process & Control,		10%
		B3	Quality Management System.		2%
		B4	Quality Assurance, Quality Control, NPD Quality,		5%
		B5	Purchase, Stores, Procurements, Inventory Mgmt.	35%	2%
		B6	Supply chain & Logistics Management includes Delivery/Dispatch Process.		2%
		B7	Manufacturing Engineering & Projects- Facility Layout & Material Handlings, Process Design & Improvements, Lean Mgmt.		1%
		B8	Plant Maintenance (Machines, Equipment's).		2%
		B9	Operational Performance Review (Daily/ Weekly/ Monthly)		1%
С	Design & Development	C1	Product, Process, Service, System Design & Developments.(Advance Product Quality Plan, New Product Document Control)	10%	5%
		C2	R & D, Innovations, Improvement's.		5%
	Financial Management	D1	Product Costing		1%
D		D2	Working capital management.		2%
	Wanagement	D3	Finance (Treasury & Forex)		2%
		D4	Accounting (Controlling Dept.)(Maker-Checker)	10%	2%
		D5 D6	Financial Performance review (MIS/ MBR)(CLD-Company Level Data) Governance & Controls		1% 1%
		00			1/0
		D7	Fixed Assets & Capex, Budgeting		1%



	Business Area		Sub Business Areas	Area	Weightag
		- 4		Weightage	201
Е	Strategic Planning Excellence	E1	Vision, Mission, Goals, Objectives, KRA & KPI Identification & Implmentation		2%
		E2	Export Market Entry	5%	2%
		E3	Business strategy through SWOT Analysis.		1%
F	Human Resource Management	F1	Recruitment & Talent Management.		2%
		F2	Company Policy Framework.		1%
		F3	Employee Performance Management (Appraisals, HRMS)		2%
		F4	Performance Compensation & Benefits. (Performance pay, Increment, Bonus)	10%	1%
		F5	Team Learning & Development. (Training)		1%
		F6	Employee Engagement.		1%
		F7	Safety		1%
		F8	Employee Job Satisfaction		1%
	Support Functions	G1	Risk Assessment (Compliance/Regulatory Legal Risk, Strategic Risk, Reputational Risk, Operational & Physical Risk, Security & Technical Risk, Technology risk, Financial risks, Competition / Market Risk likewise Risks).		2%
G		G2	IT Systems		2%
		G3	Legal	10%	1%
		G4	Compliance (Assessments, Audits)	10/0	1%
		G5	Visual Management		1%
		G6	Administration.		2%
		G7	ESG (Environmental, Social, Governance)		1%
			TOTAL	100%	100%

HOW to Self-Assess YOUR Business

GLOBAL FINANCE PROFESSIONAL CONNECTING OPERATIONS TO FINANCE

Q. How do I conduct this test for my business?

Questions

- Identify your Business Manufacturing, Service, Trading
- Identify Years of Business
 Experience from 0 till 10 Years
 and above
- Test will cover Around 100 questions covering all aspects of your Business
- Read content carefully, take the help of Process Explanation details & answer in last Marks Column.

Rating Scale Maturity Scoring

Refer Process Name and Process Explanation and answer the question

Put marks from 0 to 5, Where

- 0=Systems not in place
- 1=Process & systems are present -20 %
- 2=Process Partially exist around 40%
- 3=Process Exists 60%
- 4=Process exists 80%
- 5 = Systems in place and utilized to full potential (Refer Process Name and Process Explanation and answer the question)



Outcome of Self Evaluation Test -

Ease in facing Competition & Growth with risk analysis with definite outcome

You have a strong ability to handle competitive situations and drive growth by accurately assessing risks.

This means you can anticipate potential challenges and make informed decisions that lead to clear and positive outcomes. Opportunity to Invest Time and Resources in More Strategic and Growth-Oriented Issues

You have the capacity to shift focus from immediate operational concerns to more strategic, long-term planning.

This suggests that you are in a position to leverage your resources and time for initiatives that will drive significant growth and advancement. Bring in Sustainability in Transition

You are able to manage transitions effectively while ensuring they are sustainable.

This indicates that you can implement changes or transformations in a way that maintains stability and long-term viability.

Ease in Getting Funding Resources

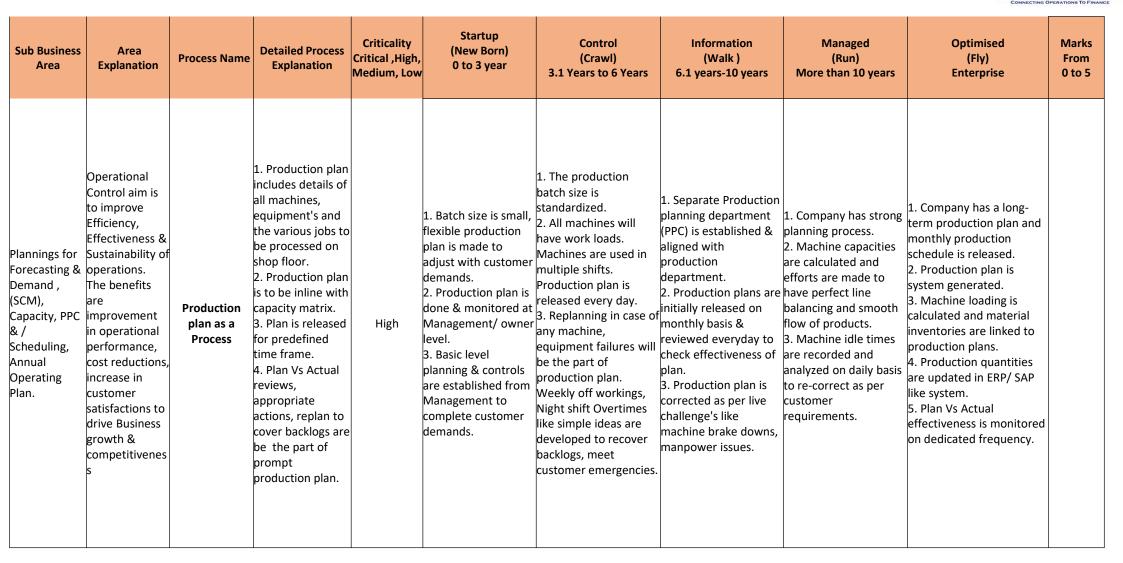
You have a smooth process for securing funding, whether through investors, loans, or other financial resources.

This suggests that you are well-prepared and credible in attracting financial support for your ventures. Improvements in Tangible Profitability

You are seeing concrete gains in profitability. This means that your strategies and operations are yielding measurable financial benefits, contributing positively to your overall financial health.

Final Report will be in the form of Area-wise average Scoring Sheet populated in the table along with, Radar Chart and Way forward Journey

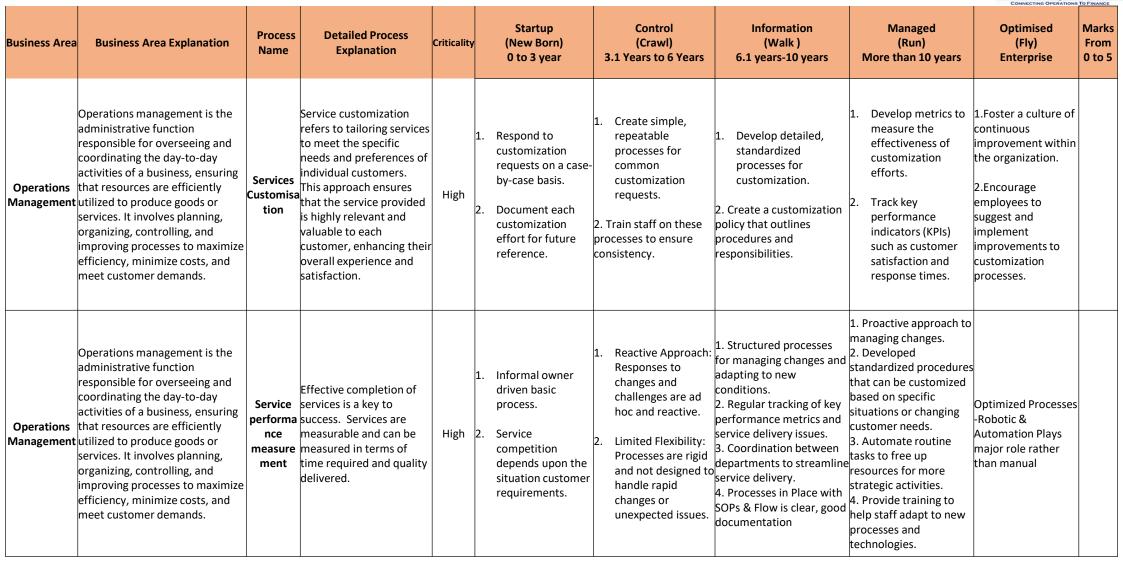
Self Assessment Test Sample – Manufacturing Business Area -Operations Management



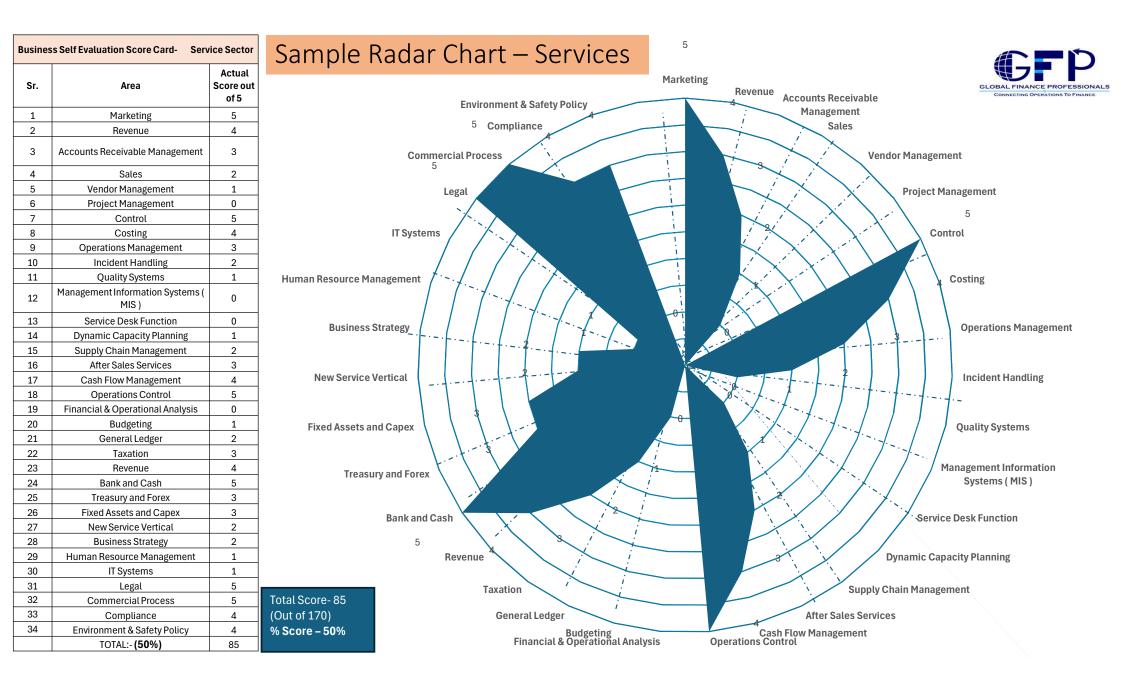


Business Self Evaluation Score Card- Manufacturing Sector			Sample Ra	dar Chart – Manufact	uring	
		Actual				
Sr.	Area Sco	ore out of				
1	Marketing Strategy, Market Segmentation	5 1				GLOBAL FINANCE PROFESSIONALS
2	Brand Management, Digital Marketing	2				CONNECTING OPERATIONS TO FINANCE
3	Market research	3		5		
4	Lead Generation	4			eting Strategy, Marke	6
				Recruitment & Talent Managem	ent	Brand Management, Digital Marketing
5	Sales Management including customer ordering	5		Business strategy through SWOT Analysis		Market research
6	Customer Experience Management	1 2		business strategy through ower Anatysis		Hunderesearen
8	Pricing Strategy Public Relations	3				
9	All Plannings	4		Export Market Entry		Lead Generation
10	Basic Operation Process & Control	5				
11	Quality Management System	1	Vision Mission Goa	als, Objectives, KRA & KPI		
						Sales Management including customer ordering
12	Purchase, Stores, Procurements, Inventory Mgmt.	2	identification	& Implementation		
13	Supply chain & Logistics Management includes	3				
13	Delivery/Dispatch Process Manufacturing Engineering & Projects-Facility Layout &	3				
	Material Handlings, Process Design & Improvements,		Fixed Aseets &	Capex, Budgeting		Customer Experience Management
14	Lean Mgmt.	4				
15	Plant Maintenance (Machines, Equipment)	4			i III	
	Operational Performance Review (Daily/ Weekly/				i ii	
16	Monthly)	2	Governan	nce & Controls	111	Pricing Strategy
	Product, Process, Service, System Design &				i v vi	
17	Developments. (Advance Product Quality Plan, New Product Document Control)	2			-P-7	
18	R & D, Innovations, Improvement's	2			i de la companya de l	
19	Product Costing	0	Financial Deufermennes neuriss			Dublic Deletions
20	Working capital management	0	Financial Performance review	/(MIS/MBR)]	
21	Finance (Treasury & Forex)	3				
22	Accounting	3				
23	Financial Performance review (MIS/ MBR)	1			A:	
24	Governance & Controls	1		Accounting		4 All Plannings
25	Fixed Assets & Capex, Budgeting Vision, Mission, Goals, Objectives, KRA & KPI	4				
26	Identification & Implémentations	4			E N	
27	Export Market Entry	5				
28	Business strategy through SWOT Analysis	5				
29	Recruitment & Talent Management	0	Finance (11	reasury & Forex)		Basic Operation Process & Control
30	Company Policy Framework	0			× !	
	Employee Performance Management (Appraisals,					
31	HRMS) Performance Compensation & Benefits.	0	147 - 11 - 11		i a i	
32 33	Team Learning & Development.	2	Working	capital management	2 2	Quality Management System
34	Employee Engagement	3				
35	Safety	4				8
36	Employee Job Satisfaction	5		Product Costing		Purchase, Stores, Procurements, Inventory Mgmt.
37	Risk Assessment	3				
38	IT Systems	3				Supply chain & Logistics Management includes
39	Legal	3		R & D, Innovations, Improvement's		
40	Compliance (Assessments, Audits)	3	Total Score- 97	Product, Process, Service, System Design &		Delivery/Dispatch Process Manufacturing Engineering & Projects-Facility
41 42	Visual Management Administration	3	(Out of 215)	Development Algorithment Algorithment and Algorithment an	Weekly/	Lavout & Material Handlings Process Design &
42	ESG (Environmental, Social, Governance)	3	% Score – 45.11%	Developmentes (Advance Produce Quality)		Plant Mainterial Cardines, Equipments)
	A	97		Pionuity)		
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Self Assessment Test Sample – Services Business Area - Operations Management



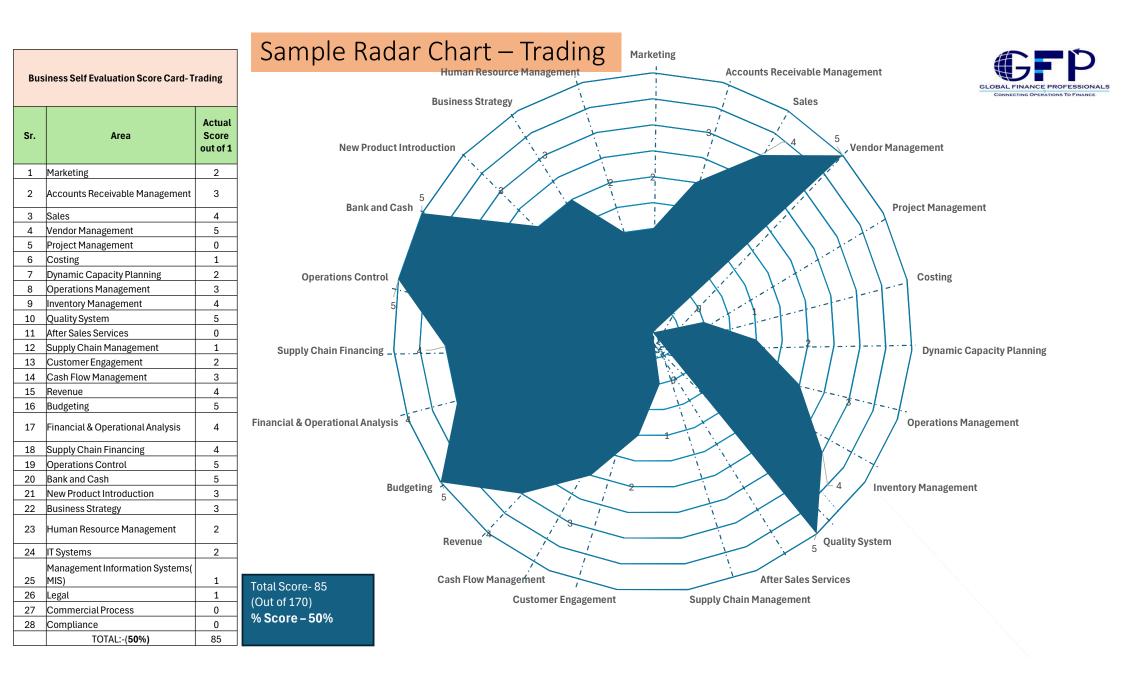




Self Assessment Test Sample - Trading



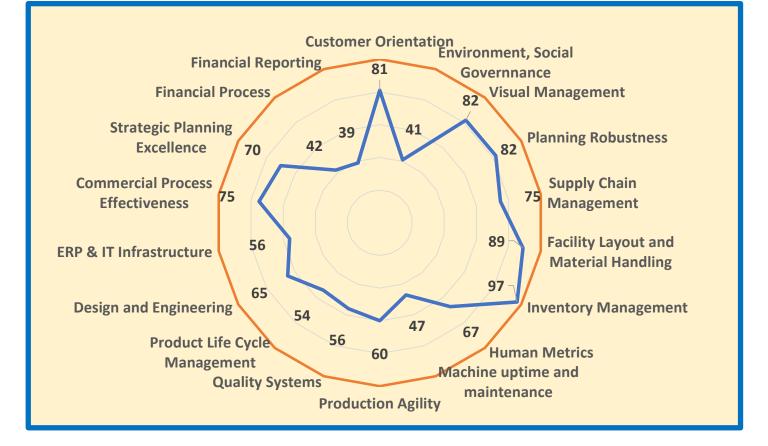
Business Area	Business Area Explanation	Process Name	Detailed Process Explanation	Criticality	Startup (New Born) O to 3 year	Control (Crawl) 3.1 Years to 6 Years	Information (Walk) 6.1 years-10 years	Managed (Run) More than 10 years	Optimized (Fly) Enterprise	Marks From 0 to 5
Inventory Management	Inventory management is the process of planning, organizing, and controlling the acquisition, storage, and distribution of inventory to meet customer demand while minimizing costs. It involves balancing the need to have sufficient stock on hand to avoid stockouts with the desire to avoid excessive inventory holding costs.	Stock Levels	Balancing inventory levels to avoid overstocking (which ties up capital and risks obsolescence) or under stocking (which can lead to missed sales opportunities). At each level, the trading business should assess its current capabilities and implement strategies to move to the next level.	Medium	Basic processes for managing stock levels are established. There is an awareness of inventory, but practices may not be standardized or consistently applied	standardized, documented, and followed throughout the organization. 2.There is a clear understanding of stock requirements and	controlled. 2. Quantitative data is	optimizes stock level processes for	 The organization uses advanced predictive analytics and machine learning algorithms to forecast demand with high accuracy. It can adapt stock levels in real-time based on predictive models. 	
	Supply chain management is the strategic coordination of activities involved in the flow of goods and services from raw materials to end customers. It encompasses the planning, execution, control, and monitoring of all stages of the supply chain, including sourcing, production, logistics, and distribution.	Supplier	Ensuring a consistent supply of goods from suppliers, who may be global or local. This involves managing risks related to supply chain disruptions, delays, or changes in supplier terms.	High	supplier issues as they arise. 2. Begin to document key processes and collect basic	 Establish and document standard operating procedures for managing suppliers. Implement basic performance metrics and regularly review supplier performance. Start developing relationships with key suppliers 	comprenensive supplier management process.	metrics and analytics to monitor supplier performance. 2. Implement predictive models to foresee and mitigate potential issues. 3. Focus on continuous improvement based on data insights.	suppliers. 2. Implement advanced technologies and practices to enhance reliability. 3. Collaborate with	



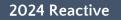
Business Excellence Scorecard

Score= 900/1800 % Score- 50%





Excellence Journey



Enable Team & Processes

- Defining clarity of Organization mission, values, vision and brand promise.
- Product Costing
- GST Compliance Automation
- Budget & variance analysis
- MIS structure
- Team Performance & Incentive
- Competition and Market Share
 Awareness
- Quarterly Business Review with Critical Suppliers
- Percentage of operations controlled with SPC
- COPQ measurement
- Adherence to Preventive Maintenance Schedule
- Reliability Focussed Maintenance
- Disaster Recovery Plan deployment
- Conducting an organizational SWOT analysis
- Regular Business coaching

- MBR Review -3 W action plan execution
- Revenue generation
- Pending Litigations and Disputes
- Daily Cash flow preparation
- Emergency evacuation plan Deployment and Safety Drill Frequency
- Display of Quality Policy, Environment and Safety Policy, Vision, Mission, Values
- Employee Development Program
- Deployment of Mission, Vision, Values, Policy up to last employee KRA aligned with Organizational, Departmental and Individual Goals
- Safe working environment and practices
- Multi Skilling of workers in Process, Machine, Operation, maintenance, Quality Check, Reporting MIS
- Assessment of OEE at Bottleneck stations
- CRM / SRM deployment

- Bank Payment
- Returns filing and Gaps
- Revenue recognition
- Physical Stock Verification
- Worker level awareness and active participation in Suggestions / Kaizen/ CAPA/Improvement Projects
- Employees receiving Soft skill training / Team Building /ODP
- Existence of Preventive Maintenance Schedule
- Routine Maintenance by Operator
- Manufacturing Execution System software for all Plants
- Disaster Recovery Plan deployment
- Server and Connectivity deployment
- Awareness of Process and documentation up to Operator level
- Process Owner definition and accountability fixation
- SWOT analysis Environmental

Competition

Excellence Journey



2025 Proactive

Automate Integrated Processes and systems as core to business

- Procure to Pay Policy
- Accounting System
 Integration with Sub-Systems
- Negative Working Capital
- (WC)
- Inventory & RM Consumption
- Digital Presence Website / Customer recommendations
- Display of Quality Policy , Environment and Safety Policy , Vision . Mission . Values
- Review of Shortage of Material and Capacity Constraints
- Supplier participation in Value engineering for cost reduction
- and elimination of NVA
- Structured Cost reduction program with Suppliers
- Production line down due to Material non - availability



2026 Preventive

Accelerate by achieving excellence to ensure highest performance

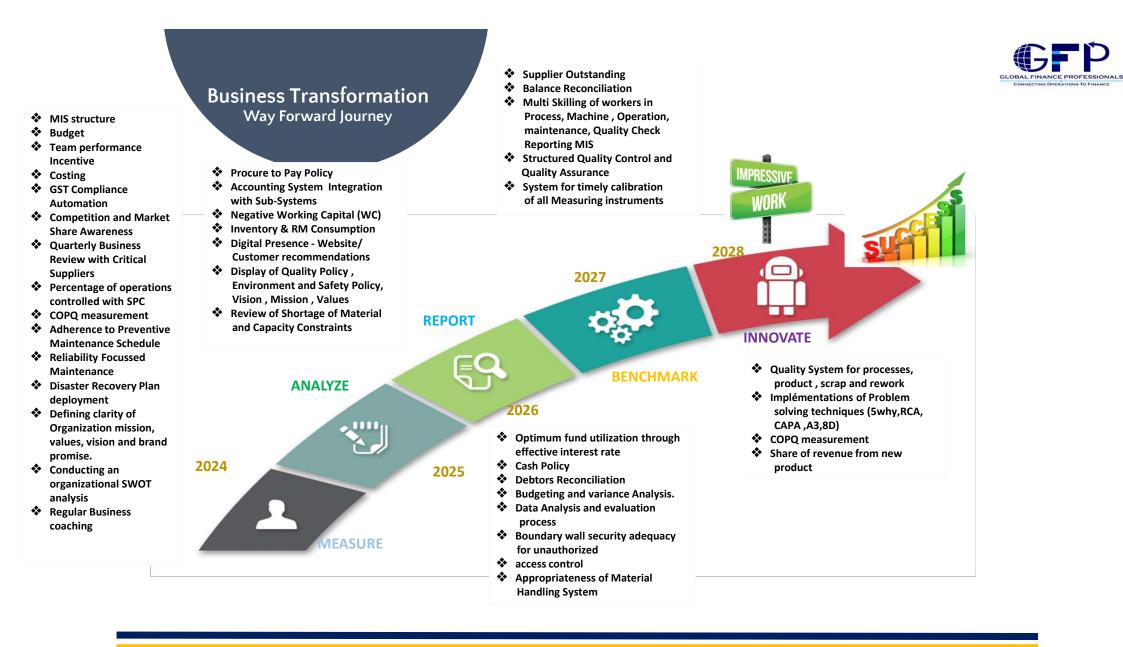
- Optimum fund utilization
- through effective interest rate
- Cash Policy
- Debtors Reconciliation
- Budgeting and variance Analysis.
- Data Analysis and evaluation process
- Boundary wall security adequacy for unauthorized access control
- Appropriateness of Material Handling System
- Inventory Turns Ratio of RM, WIP & FG - Value
- SPC Training to Manufacturing and Quality employees
- Process control capability
 measurement



Benchmarked processes

- Supplier Outstanding Balance Reconciliation
- Vendor Payment
- Disbursements Manual
- Multi Skilling of workers in Process, Machine, Operation, maintenance, Quality Check, Reporting MIS
- Structured Quality Control and Quality Assurance
- System for timely calibration of all Measuring instruments
- Quality System for processes, product , scrap and rework
- Implementation of Problem solving techniques (5 why, CA, CAPA ,A3,8D)
- COPQ measurement
- Share of revenue from new product





GFP TEAM OF EXPERTS





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CA Ulhas Limaye Business Excellence

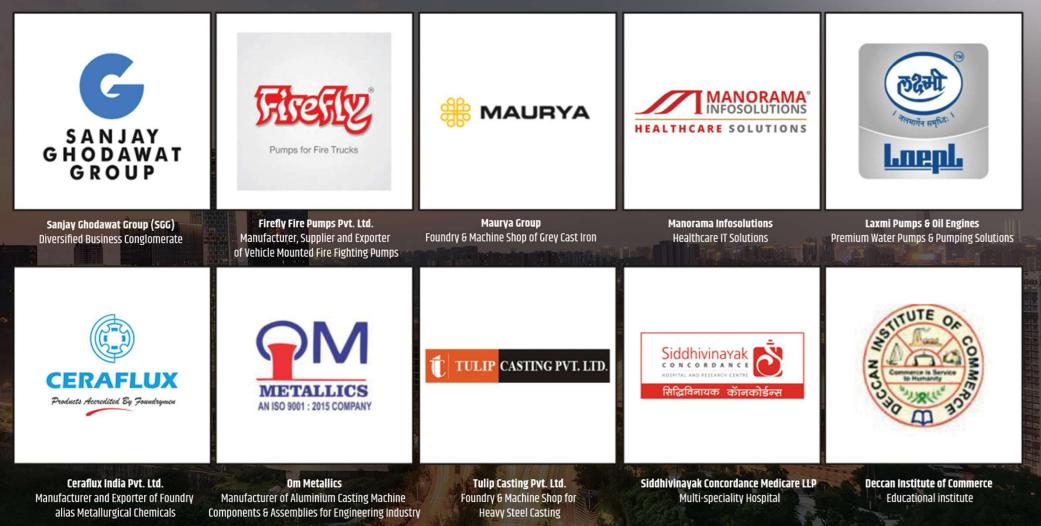
PRESENTATIONS, SEMINARS, TRAINING, & KNOWLEDGE SHARING

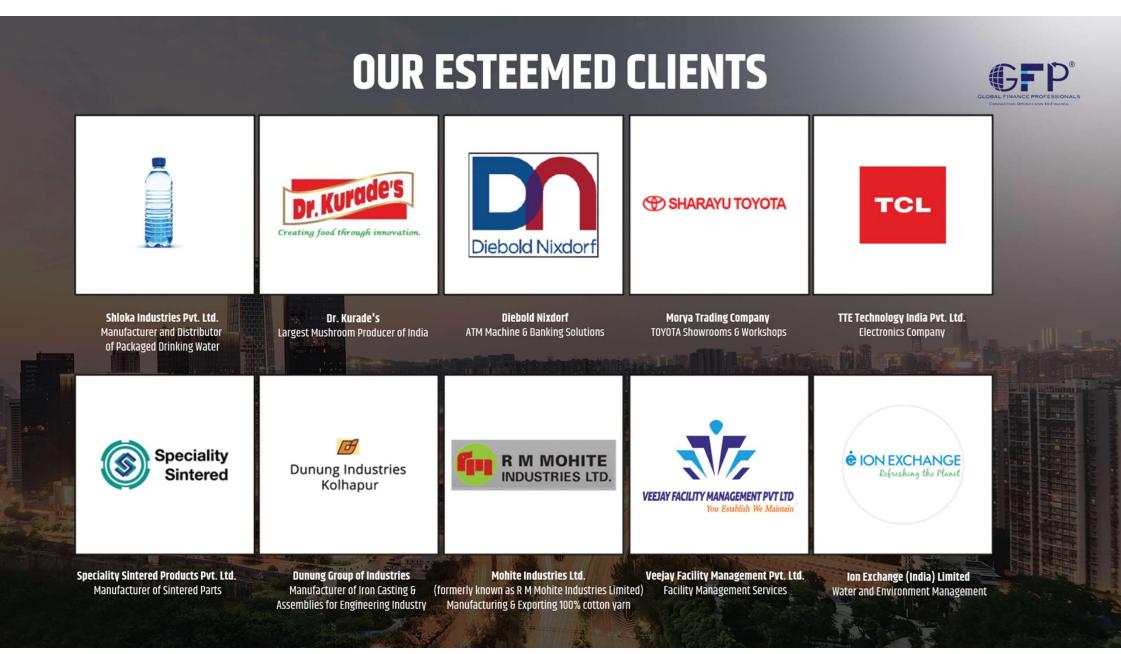




OUR ESTEEMED CLIENTS

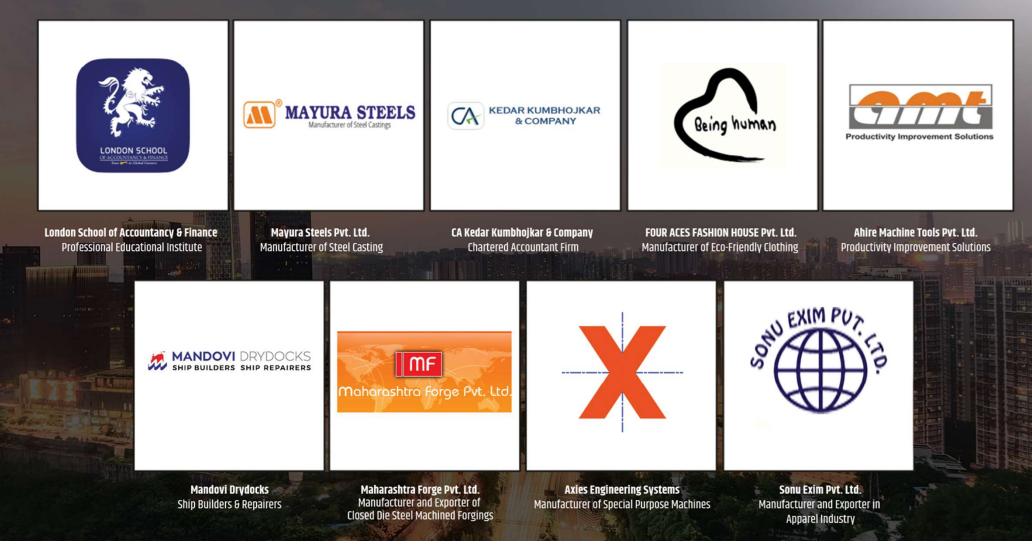






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